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December 30, 2020

VIA ELECTRONIC FILING

The Honorable Jocelyn Boyd
Chief Clerk / Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Re: Application of Blue Granite Water Company for Approval to Adjust Rate
Schedules and Increase Rates
Docket No. 2019-290-WS

Dear Ms. Boyd:

For the Commission's information, attached for filing in the referenced docket, please find on behalf of Blue Granite Water Company (the "Company") its Customer Issue Resolution Report filed pursuant to Commission Order No. 2020-306.

In order to protect customer data, consistent with the discussions in Docket No. 2019-387-A, the Company has removed customer names, account numbers, and other customer information from the Customer Issue Resolution Report.

A copy of this filing is being provided to the Office of Regulatory Staff and all parties of record.

Kind regards,

Sam Wellborn

SJW/tch

Enclosures

cc w/enc: Parties of Record (via email)
Donald H. Denton, President (via email)
Dante Destefano, Director, Regulatory Affairs (via email)